



FEBA Partnerships & Capacity Building

2024 REPORT



SHARING

**EUROPEAN
SOLIDARITY**



**FIGHTING
FOOD WASTE**



GIVING



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1. Introduction

Every day, millions of Europeans struggle to make sure they eat a nutritious meal, and yet every day we, as a collective, waste enormous quantities of food. The European Food Banks Federation (FEBA) aims to reduce food insecurity across Europe by preventing this food waste and fostering solidarity for its cause at the European level.



In 2024, FEBA Members continued to feel the impact of cost-of-living crises. To meet the rising demand for basic food and other products from an increasingly broader spectrum of end beneficiaries, Food Banks across our network have had to step up their activities, improve their efficiency and foster increased support from their donor network. In light of this, we are deeply encouraged by the generosity of the partners who have supported our mission during these challenging times.

Esteban Arriaga, CEO of the European Food Banks Federation

Representing a network of 30 members across Europe, FEBA is committed to supporting and developing Food Banks in the regions where they are needed most. Improving capacity and securing support from new and old partners alike is central to FEBA's mission, and this report aims to highlight how this work takes place in practice.

Within FEBA, the Network Development department is primarily responsible for enhancing Food Bank capacity throughout the membership and expanding FEBA's coverage across Europe. The department develops and maintains strong relationships with FEBA's members through regular communication, assessing capacities, needs, and priorities to provide tailored support whilst also embarking on extensive data collection efforts to accurately measure and represent their impact. By facilitating knowledge- and resource-sharing across the network, the Network Development team provides a foundation for best practices to be followed, lessons to be learned, and members' needs to be heard.

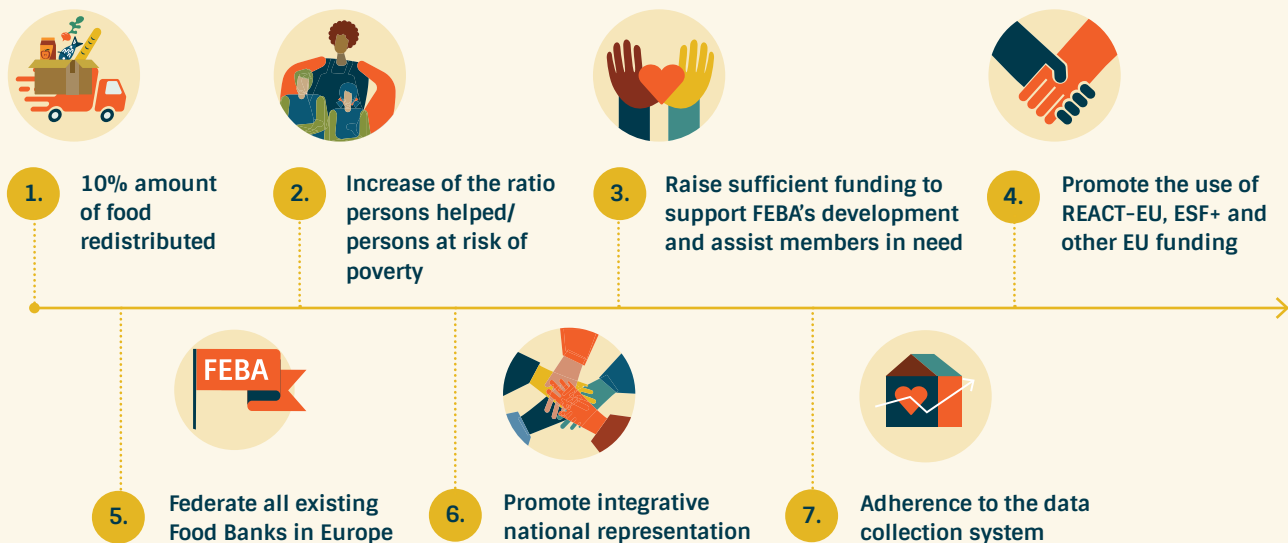
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Meeting members' needs and coordinating resources across the FEBA network is achieved in collaboration with the Partnerships department. This collaboration empowers the Partnership department in its efforts to mobilise resources and manage relationships throughout the donor lifecycle. It is able to match donor interests and priorities with those of FEBA Members and facilitate open and clear communication between the parties. By constantly seeking new and diverse partnership opportunities, the Partnerships department ensures that FEBA can continue to benefit its members in a sustainable and effective manner.

The two departments cooperate closely with other FEBA departments, namely Policy and Advocacy as well as Communications, to carry out joint initiatives

and to effectively communicate its activities both within and outside FEBA's network. The overall scope of FEBA's activities has been outlined in FEBA's Strategic Plan 2022–2026, which is broken down into seven major objectives and was finalised as part of FEBA's 35th Anniversary in 2021.

The ensuing sections first outline FEBA's key achievements in 2024, before delving deeper into the activities of the Network Development department and Partnerships department. The report looks to showcase their impact on the ground and highlight the plethora of partners that made this work possible, in addition to shining a spotlight on a few special initiatives undertaken in FEBA over the last year. The final section looks forward to 2025.



2.

Key achievements in 2024

30

companies, organisations, and foundations committed to supporting FEBA and its members



Facilitation of in-kind donations such as food, cardboard boxes, crates, and many other items

13

renewed partnerships, four new partnerships and 12 new entry level donors (Friends of FEBA) to support FEBA and its members



New engagement opportunities with members and partners via the Fundraising Forum and Partners Event



Multiple online and in-person activities with partners and supporters, aiming to facilitate capacity building among members

18

member countries visited and three new prospect countries

217

people participated in online and offline capacity-building events organised by FEBA

14

applications received and selected three projects as part of the newly launched FEBA Innovation Grant

3. Network development

The Network Development department is dedicated to expanding FEBA’s network and empowering members to achieve greater sustainability and social impact. It focuses on increasing food recovery and distribution to those in need, in line with FEBA’s mission.

To accomplish this, the team fosters growth and engagement among members by promoting knowledge sharing, providing training and taking an evidence-based approach to reporting on food banking activities. This involves supporting members’ capacity to collect and analyse data.

By harmonising efforts across the FEBA network and enabling bilateral knowledge exchange between FEBA and FEBA Members, the Network Development team maximises the collective impact of the different organisations in service of FEBA’s mission to reduce hunger and food waste.

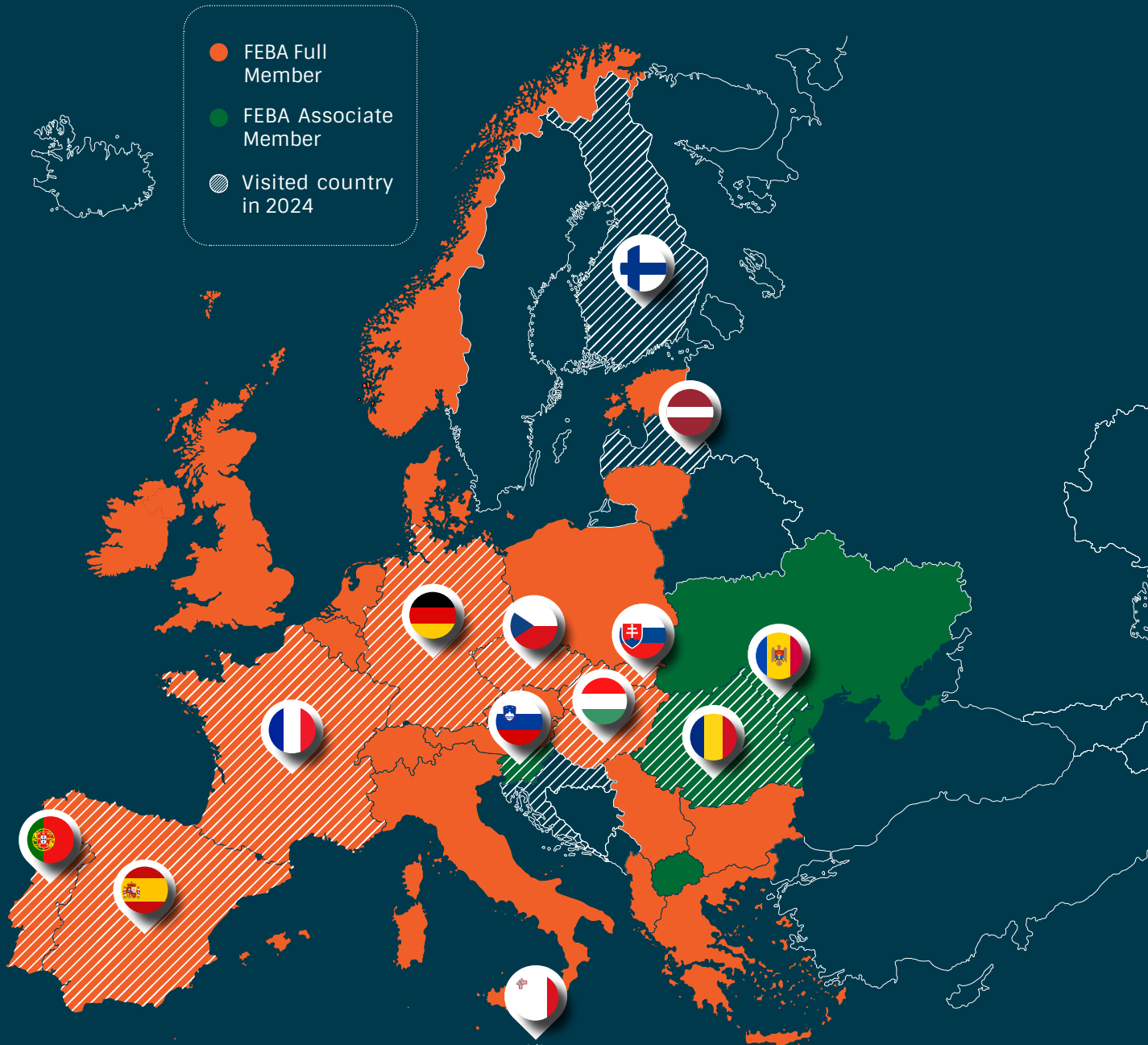
3.1 FEBA meets the members

Ensuring continuous dialogue between FEBA Members and FEBA staff is central to achieving the objectives of the Network Development department. This is a crucial step in understanding the constantly evolving capabilities and challenges of each member. In addition, it creates opportunities for FEBA to not only suggest best practices and support member development through assessments, but also to learn from members, which benefits both FEBA and other members.

With this aim, FEBA organised several onsite visits to members throughout 2024 to both share knowledge and experiences and understand members’ current capabilities and areas for development.



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Knowledge and Experience Sharing

Tafel Deutschland, Germany

FEBA visited the headquarters of Tafel Deutschland to learn more about its operations at the federal level, notably its experience running the Tafel Academy educational branch.

→ [Read more](#)



Federação Portuguesa dos Bancos Alimentares, Portugal

The Federação Portuguesa dos Bancos Alimentares, FEBA Member in Portugal, welcomed FEBA staff to showcase the variety of activities they engage in and their approach to enlarging their network of Food Banks.



Federação Portuguesa
dos Bancos **alimentares**
contra a fome

Federación Española de Bancos de Alimentos (FESBAL), Spain

The visit to the Fundación Banco de Alimentos de Madrid (FBAM), a Food Bank under the umbrella of the Federación Española de Bancos de Alimentos (FESBAL), FEBA Member in Spain, helped to gain insight into the Food Bank operations, and the challenges FBAM and the 54 other associated Food Banks faced daily, helping to highlight avenues for continued FEBA support.

→ [Read more](#)



Fédération Française des Banques Alimentaires, France

FEBA and the Fédération Française des Banques Alimentaires (FFBA) met to discuss key policy and fundraising topics, as well as introduce FEBA to the members' programme on food and nutrition as well as how they work with data.

→ [Read more](#)



Česká Federace Potravinových Bank, Czech Republic

FEBA travelled to Prague to coordinate and prepare for the Annual Convention 2024 alongside the Česká Federace Potravinových Bank.

→ [Read more](#)



ČESKÁ FEDERACE
POTRAVINOVÝCH BANK



Member progress review

Potravinová Banka Slovenska, Slovakia

During its visit to Slovakia, FEBA explored the state of food banking in the country and discussed future challenges with its member, Potravinová Banka Slovenska.

POTRAVINOVÁ BANKA
SLOVENSKA



Malta Food Bank Foundation, Malta

FEBA visited the Malta Food Bank Foundation to understand their current food banking activities and established a development plan for coming years.

→ [Read more](#)



Banca de Alimente, Moldova

FEBA and Banca de Alimente, its member in Moldova, came together to assess current food banking activities and identify opportunities and challenges for development. FEBA also took the chance to follow Banca de Alimente's "food road". This showcased the journey of collected food from donor to soup kitchen in the Moldovan context.

→ [Read more](#)



Federația Băncilor pentru Alimente din România (FBAR)

The Federația Băncilor pentru Alimente din România (FBAR), FEBA Member in Romania, welcomed FEBA to three of their associated Food Banks in Roman, Brasov and Bucharest to look at how they align with the FEBA charter and EU food banking standards. Based on the visits and the strong overall performance of FBAR, FEBA made the decision to upgrade their membership status from Associate Member to Full Member.

→ [Read more](#)



SIBAHE – Slovenian Food Bank, Slovenia

FEBA travelled to Slovenia and met with FEBA Member SIBAHE – Slovenian Food Bank. FEBA had the chance to review the Food Bank's current situation Food Bank and consider the possibilities for future developments.





Prospective members

In addition to FEBA's commitments to existing members, the Network Development team also explores how to expand the FEBA network to new countries.

With this aim, the team visited prospective members in Latvia, Croatia, and Finland and also took the initiative to invite the Georgian Food Bank Initiative to the FEBA Annual Convention.



2024 Capacity Building Workshop

This edition took place in Budapest, Hungary, hosted by the FEBA Member Magyar Élelmiszerbank Egyesület.

The Capacity Building Workshop brought together 28 participants from FEBA Members and prospective members alike to discuss the main operations and structures of their respective Food Banks, the practices across Europe and to discover in more detail the activities of their host counterpart.

3.2 FEBA Morning Insights (MOIN)



One of the goals of FEBA’s Network Development department is to facilitate knowledge sharing and the exchange of experiences while also fostering cohesion and peer-to-peer learning. In pursuit of this, a new webinar series was launched in March 2024: FEBA Morning Insights (MOIN).

During seven interactive online sessions, food bankers from the entire network were invited to take a deep dive into a particular subject of interest. Every meeting had an expert presentation from a FEBA Member and/or an external stakeholder followed by a vivid discussion. Over the course of the year, the following initiatives were presented:



Calculating the Social Return on Investment (SROI)

A methodology that allows a deeper understanding of the social, health, environmental, and economic values generated by the organisation’s activities to assess their effectiveness and efficiency.



Etienne Rubens, General Coordinator
/ Fédération Belge des Banques Alimentaires / Belgische Federatie van Voedselbanken



Tafel Academy

A non-profit subsidiary of Tafel Deutschland offering local Food Banks a wide range of activities to facilitate knowledge sharing and build up skills.



Carina Seitz, Head of Programmes and Project coordinator of “Tafel is healthy and sustainable” / Tafel-Akademie gGmbH



Extending Shelf-Lives through Food Valorisation

Preventing food waste by processing fresh products into bread, soup, or healthy snacks.



Julien Rigoulet, Communication and Fundraising Assistant / Partage



Corporate Engagement Programmes

A diverse repertoire including charity cooking and baking activities for corporate volunteer teams, selling Christmas gifts, providing educational activities, organising employee fundraising programmes, and offering catering services as a social enterprise.



András Nagygyörgy, Director of External Relationships / Hungarian Food Bank Association



FoodCloud Kitchen – A Delicious Way to Protect the Planet

Using surplus food for social good by creating menus using ingredients that would otherwise have been wasted.



Karen Capcarrere, Food Safety & Projects Manager / FoodCloud Ireland



ENTRAJUDA – Empowering Social Solidarity Organisations in Portugal

Building the support capacities of charities by providing equipment, encouraging volunteering, and developing skills.



Elsa Velez, Secretary General / Entrajuda Ana Vara, Coordinator / Banco Alimentar Contra a Fome Lisboa



Awareness-raising and educational activities

Introducing the Food Bank's Sensory Lab, the mobile "GewissensBiss" exhibition and date-marking campaign aiming to inform students and adults in an interactive, playful way.



Monika Heis, Event & Project Manager / Die Tafel Österreich

4. Partnerships



The socio-economic pressures across Europe continue to intensify, with inflation, energy costs, and regional disruptions posing significant challenges to the communities we serve. These ongoing crises have led to an even greater need for financial and logistical support for Food Banks across the continent.

FEBA has been able to rise to this challenge through the invaluable engagement of corporations, foundations, and organisations that share its values. Their contributions have addressed immediate needs such as increased operational costs (energy, transport, rent, etc.), expanded staffing for food recovery, new vehicles, and upgrades to warehouse and IT systems.

In this context, Food Banks remain vital in ensuring access to food for those most in need and have adapted to the evolving regional challenges of 2024.

→ [Discover more](#)



4.1 Featured Partners

General Mills



General Mills continues to be an outstanding partner of FEBA and FEBA Members. The partnership has continued to evolve and grow since its inception in 2018, strengthening activities across the network to reduce food insecurity and prevent food waste throughout Europe.

In 2024, General Mills continued to provide philanthropic support to FEBA and some of its members as well as donating surplus food from General Mills factories, and hundreds of General Mills employees volunteered for

the Food Banks supporting food collection initiatives across Europe. General Mills also co-sponsored the FEBA Innovation Grant 2024, which benefited 3 member programs.

Finally, General Mills continued to support FEBA's flagship event, the Annual Convention 2024, providing financial support that made the event possible, as well as running a knowledge-sharing session that was very well received by FEBA Members.

→ [More information](#)

Cargill



Cargill's support continued into 2024, building on previous aid given across the network in response to the Ukraine and Covid-19 crises. The support for 2024 was directed to key Food Banks in local communities. This support was used for general operating costs, enhancing the ability of Food Banks to reduce food insecurity and food waste prevention.

In addition, Cargill sponsored the inaugural FEBA Innovation Grant 2024, an initiative that looks to identify and foster innovative projects within the FEBA network.



ADM

In 2024, ADM provided much-needed support to address emergency food needs in Food Banks in surrounding countries affected by the war in Ukraine. Areas of support included software development, fundraising initiatives, food collections and financing general operational costs. Furthermore, funds were given to support activities within newer, developing Food Banks that have limited resources, to help stabilise their operations and activities.



CRM and Grant Management System

One of the major achievements in 2024 for FEBA was the implementation of a dedicated CRM platform in Salesforce and the launch of a complimentary Grant Management System. This digital platform will streamline application and reporting processes, minimise the administrative burden, and improve donor satisfaction.

In allowing the FEBA team to dedicate more time to developing and nurturing partnerships, FEBA can provide increased and improved support to its members in providing food security, maximising impact, and sustaining essential services for vulnerable communities across Europe.

Global Giving



GlobalGiving

Global Giving is a global crowdfunding platform that connects nonprofits, donors, and companies to support vetted projects worldwide. Their Ukraine Relief Fund was established to provide aid to vulnerable communities affected by the war, supporting local nonprofits in delivering critical resources.

Through FEBA's partnership with them, starting in 2024 until mid-2026, FEBA will support the Ukraine Food Bank Federation (UFBF) in maintaining stability and expanding their impact. UFBF will continue to provide essential food supplies to families in need, ensuring culturally relevant, nutritionally balanced food kits.

In Moldova, the focus will be on strengthening the local food bank's capacity to assist Ukrainian refugees. Much of the support goes to displaced mothers, children, and others seeking refuge, ensuring they receive consistent aid as they navigate difficult circumstances.

ICG

ICG

As part of ICG's global "Million Meals" initiative, FEBA played a key role in supporting the distribution of 150,000 meals across seven European cities. This partnership helped address the growing challenges of food insecurity and the cost-of-living crisis in communities across Europe.





Geopost

Geopost provided crucial support to members with significant development needs in 2024. This support enabled members to continue their work to reduce food insecurity and food waste in the communities they serve. In addition, continuing the commitments of previous years, Geopost staff actively contributed to annual food collections in multiple countries across Europe.

Amway



The grant from Amway brought nutritious meals to nearly 17,825 children across Europe, ensuring those in need could enjoy healthy food regularly. In the Czech Republic, Poland, Ukraine, Greece, Austria, and Bulgaria, Amway's support enabled Food Banks to deliver vital assistance, particularly in areas affected by war and hardship.

The positive impact of this partnership goes beyond food; it offers children hope and shows them that they are cared for, no matter their circumstances. Together, we are nourishing a brighter future for them, one meal at a time.

→ [Watch the video](#)



DLL

In September 2024, FEBA's Fundraising and Partnerships Manager visited the DLL HQ to sign the new agreement for 2024, supporting 11 Food Banks across Europe in carrying out their daily activities. This agreement builds on the fantastic support received from DLL in 2023, the inaugural year of this partnership.

Wolt

Wolt

FEBA and Wolt have entered into a new partnership that encompasses the donation of surplus food from Wolt-Market stores and plans for a customer-giving campaign with users of the Wolt app in 2025 to support the work of FEBA and its members.



Eurostep

Since 2013, university students at Sciences Po Bordeaux and the University of Nantes have organised Eurostep, an annual charity race through the Schengen area. Every year, these university students have 72 hours to reach a European city by hitchhiking and the money raised during the race goes to a FEBA Member. The 2024 edition was in support of the Food Bank in Lisbon and raised an impressive 14,232 euros.

4.2 Featured supporters

Carrier



Carrier supported several projects for the benefit of the wider FEBA network including a data collection project to collect and analyse impact-related data across the membership at the national level; a knowledge sharing hub designed to enhance network development through the effective collection, organisation, and dissemination of a wide range of resources; and skill sharing sessions to share knowledge and skills across the network to support capacity building activities.



Partnership with Eurostep 2024



Brambles

Brambles continues to proactively support the FEBA network by identifying opportunities for capacity building and knowledge sharing in logistics and transportation using expertise from within the company. This activity compliments the generous financial support provided for the benefit of FEBA and FEBA Members over a number of years.



UPS

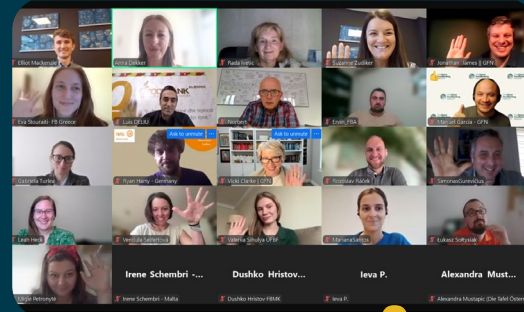


This partnership launched in 2024 to address food insecurity in communities where UPS operates, with a focus on staff engagement and volunteering opportunities. In addition, UPS provided financial support for FEBA's flagship event, the Annual Convention 2024, which brought together members across Europe. UPS teams in Poland and Czech Republic also provided some logistics support after the devastating floods in September 2024.

Brambles



Fundraising Forum



In the latter half of 2024, FEBA launched a quarterly Fundraising Forum for members leading fundraising and partnerships at their Food Banks, also welcoming partners from the Global FoodBanking Network (GFN) to share best practices. The first session allowed members to introduce their teams, share successes and challenges, and discuss topics for future collaboration. The second session featured a case study from France on an awareness campaign using empty refrigerators to highlight food insecurity, followed by a presentation from Poland on leveraging storytelling and videos to strengthen donor relationships.

Just Eat Takeaways.com



2024 marked the second consecutive year Just Eat Takeaway.com supported FEBA Members across Europe to cover their operational costs. In doing so, 15 member members were able to continue their vital work in collecting, organising and delivering surplus food to those who need it most.

For example, the Fédération Belge des Banques Alimentaires was able to deliver eight trucks worth of food products as well as pallets to Food Banks in every region of Belgium thanks to Just Eat Takeaway.com covering their logistical costs.



4.3 Friends of FEBA

FEBA would also like to express its sincere gratitude to REPA Group, Degroof Petercam, Telefónica Foundation, Beazley, Calastone, International Hotel Group, Free People, International Paper, Texas Instruments, Scientific Games and SentinelOne for their generous support.



Bloomberg

Bloomberg

In December 2024, the FEBA Fundraising team was invited to present to staff at the Bloomberg Brussels office, together with a colleague from the Belgium Federation to talk about the work that is being done at the local level in Belgium. They were also asked to provide some bigger picture updates from the FEBA network across Europe. This engagement compliments the longstanding and regular financial support provided by Bloomberg to FEBA and the FEBA network.

Their contributions have supported the fight against food insecurity and food waste across Europe, enabling FEBA and its members to cover the basic costs and expenses related to their activities.



Inaugural FEBA Partners Event – A Taste of Thanks

Celebrating Impact, Empowering Change

The FEBA Inaugural Partners Event, A Taste of Thanks, took place on 13 November 2024 and was an online celebration honouring FEBA's main partners and welcoming potential new supporters. The event featured moving stories from beneficiaries and presentations by Innovation Award finalists, with the winners announced by the grant sponsors, Cargill and General Mills. It also highlighted FEBA's

efforts in reducing food waste and food insecurity. The 43 attendees (of 47 registrants, an attendee rate of 91.5%) left with a strong sense of community, pride, and inspiration. New connections were made and there was a high level of engagement in the interactive polls (97.3%), with 202 recorded interactions between attendees.

5. Special initiatives



5.1 FEBA Annual Convention 2024 – Building Sustainable Futures

This year's Annual Convention was hosted in Prague by the Czech Federation of Food Banks, coinciding with their 30-year anniversary. Held across three days between 19–21 June, the annual convention brought together 136 participants, largely consisting of food bankers from across FEBA membership network.

Sponsored by UPS and General Mills, the convention presented the FEBA community with the opportunity

to network, learn from one another, and push food banking on the European stage. This year's theme centred on building sustainable futures and highlighting the role Food Banks have in a more sustainable Europe going forward.

→ [Read more](#)

5.2 Innovation Grant

The FEBA Innovation Grant, announced during the Annual Convention, was established to support innovative initiatives within the FEBA network. Funded by General Mills and Cargill, the call for proposal attracted 14 applications from 12 countries. After careful evaluation, the jury selected FoodCloud from Ireland, Food Bank Greece and Magyar Élelmiszerbank Egyesület from Hungary as the winners of this inaugural grant.



Taste of Thanks

Celebrating Impact, Empowering Change



5.3 Global Food Donation Policy Atlas

The Global Food Donation Policy Atlas, initially launched in 2019 by the Harvard Law School Food Law and Policy Clinic (FLPC) and The Global FoodBanking Network, is a research project that compares and maps food donation laws across the world.

In 2024, the FLPC and FEBA came together to expand the atlas's coverage in Europe. In shining a light on the nuances in legislation across Europe, the atlas can effectively promote FEBA's own policy and advocacy work to raise awareness of the opportunities and challenges FEBA Members encounter at both national and European levels.

6. What's next?

FEBA is committed to continually supporting the growth of its members and assisting those more in need by developing partnerships and sharing skills and knowledge in 2025.



Some aspects to look forward to include:

➤ **An in-person partner** event to build and expand on the online event held this year.

➤ **New partnership tiers** to better recognise the incredible support of FEBA's partners and supporters.

➤ **A novel Knowledge Ecosystem**, a new digital platform to better facilitate knowledge sharing and capacity building for FEBA and its members.

➤ **Increased peer-to-peer** opportunities for FEBA Members to directly learn from each other.

➤ **Broadening FEBA data collection efforts** to better reflect the extent of the social, and increasingly environmental, impact FEBA Members have across Europe.

➤ **Elevating the online narratives** of FEBA and its members to amplify FEBA's mission and member stories.

➤ **Growing and deepening** partnerships for the benefit of all FEBA Members.

7. Closing remarks

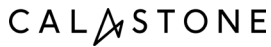


2024 was a year of progress. Novel initiatives, such as the Innovation Grant and the Taste of Thanks Partners event, reflected not just FEBA's ambition to mobilise resources for the benefit of its members but also its commitment to engage both new and existing partners in its mission to fight hunger and prevent food waste. The launch of the CRM and subsequently the Grant Management System also showcases the progress FEBA has made this year in streamlining its own operations, allowing for more resources to be directed to partnerships and capacity building.

The fruits of this can already be seen in the achievements of the Network Development team, who throughout the year provided opportunities to members to share experiences, learn best practices and voice their opinions, developing the members' food banking capabilities.

Even in light of these achievements, FEBA's mission to end food insecurity and food waste remains ever poignant. Economic, political and climate uncertainties persist in Europe, highlighting the importance of FEBA not just continuing its activities but enhancing and expanding them and underlining the role of the partners and supporters that make that possible.

8. All FEBA partners & supporters



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Special acknowledgement
for the collaboration with



9. Acknowledgements

The European Food Banks Federation would like to take this opportunity to gratefully acknowledge the European Commission for supporting the capacity building of FEBA and its membership.

A sincere thank you to FEBA partners and supporters for their trust and the work done together over the years. During these difficult times, the pledges of corporations, foundations, organisations, and individuals have allowed FEBA to fulfil its mission. We look forward to continuing and strengthening our partnership with all of you in the months and years ahead.

Finally, many thanks to all FEBA Members for of the life-changing work you do through your daily activities. We are extremely proud to be able to support you.



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